

# VG Connect™ - Our 7-Step Process

## SIMPLIFYING VIDEO DEPLOYMENT

Simplifying the Possibilities. Video Guidance 7-Step Process is designed to efficiently and effectively guide our customers through the process of implementing strategic collaboration and integrated video applications.

Our 7-Step Process provides a standard course of action for our customer to implement our comprehensive video communication solution into their business. With VG Connect, your company can purchase services and equipment separately, and Video Guidance will activate, maintain and support your chosen service plan.

Step 1	Assessment & Design	Receive expert counsel for selecting and designing your video solution.
Step 2	Select Equipment	Choose from a wide selection of desktop and room systems from multiple vendors.
Step 3	Select Service Plan	Video Guidance offers an array of service plans to meet your company's specific requirements.
Step 4	Room and Application Optimization	Video Guidance will integrate the applications and facilities to promote a natural and engaging experience.
Step 5	Service Activation and Training	Services are activated and tested by expert engineers. Our comprehensive training ensures user satisfaction.
Step 6	Call Anyone	Connectivity is unlimited for HD video calling. Connect to any standards-based video endpoints.
Step 7	Customer Assistance and Support	We are known for our user-focus service and commitment to making video work.

*We Simplify Connections. The 7-Step Process that deploys hosted conferencing services reduces the burden of owning and supporting the technology*



### WHY VG CONNECT?

- Simplified subscription-based service
- Comprehensive implementation and end-user support
- Hosted service removes the cost and complexity of owning

### YOUR COMPANY'S BENEFITS

- Minimal upfront investment with low, fixed monthly cost plans
- Full customer & technical support - No additional IT required
- All the benefits of video in a simple process