

VG Connect™ Services

HOSTED “CLOUD-BASED” VIDEO SERVICES

Imagine the Possibilities! Video Guidance’s hosted, “cloud-based” video services can help exceed your business goals and transform your organization. We can help you implement strategic collaborations and integrated video applications easily and cost effectively.

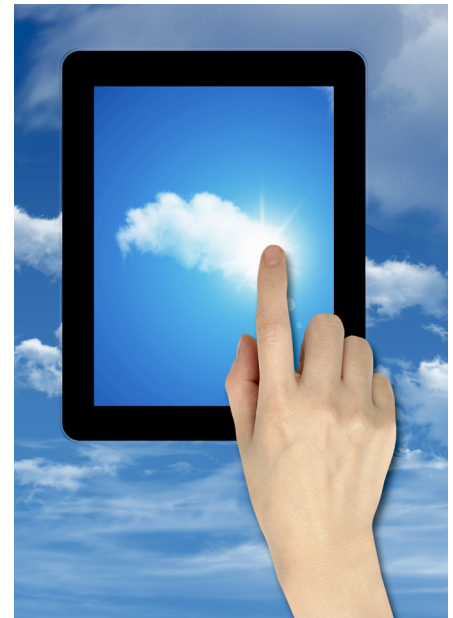
VG Connect’s comprehensive video communication services provide companies with the strategic visual communication solutions they are looking for. With VG Connect, video services are completely hosted and managed by Video Guidance. All video components are housed and managed in our secure and environmentally managed data centers. Your video endpoints are installed and connected directly to the VG Connect video platform, ensuring an end-to-end managed solution.

Our unmatched “Video as a Service” platform includes a secure, reliable and easily assessable menu of integrated hardware, applications and services, supported by aggressive SLAs, including:

- Complete design, deployment and training
- Scheduling and call-launching application
- Telepresence and HD video conferencing interoperability
- 24 by 7 monitoring and technical support
- Comprehensive conference support services
- Virtual video rooms for self-scheduling conferencing
- Multi-point HD bridging services
- Service guarantees

Compared to a premise-based video solution, VG Connect services are more scalable, allowing for flexible call capacity. VG Connect requires less internal resources, improves call satisfaction and offers a lower cost of ownership. Customers benefit from hosted solutions in significantly reduced capital and operating expenditures, while enjoying the added value of capacity and security. Using VG Connect services, your employees can engage and collaborate with others within your organization as well as with customers, vendors and partners.

Imagine the Possibilities of improving your business



WHY VG CONNECT?

- Hosted service - managing every aspect of your video solution
- “White Glove” approach - eliminating the need for internal resources
- Ultimate user experience - through continuous training and support

DIRECT BENEFITS TO YOUR COMPANY

- Improved ROI and reduced obsolescence risk
- Extending visual capabilities, reaching anyone at anytime
- Improved productivity and reduced travel costs